

# SEOshop Mobile App

Lite

Manual



# Welcome

Welcome to the SEOshop App manual,

First of all, we would like to thank you for downloading the SEOshop Lite App. The SEOshop App is constantly under development by NB Producten. Starting this version the App will be available in English and new features have been added; Tickets, Reviews and orders can be updated. In addition a complete renewed dashboard displays the shop's most important data.

This manual can be downloaded at:

<http://www.seoshopapp.net/manuals/>

Should you have any further questions, please do not hesitate to contact us, we stand readily at your disposal. Below you find the channels through which we are available.



@SEOshopApp



<http://www.facebook.com/seoshopapp>



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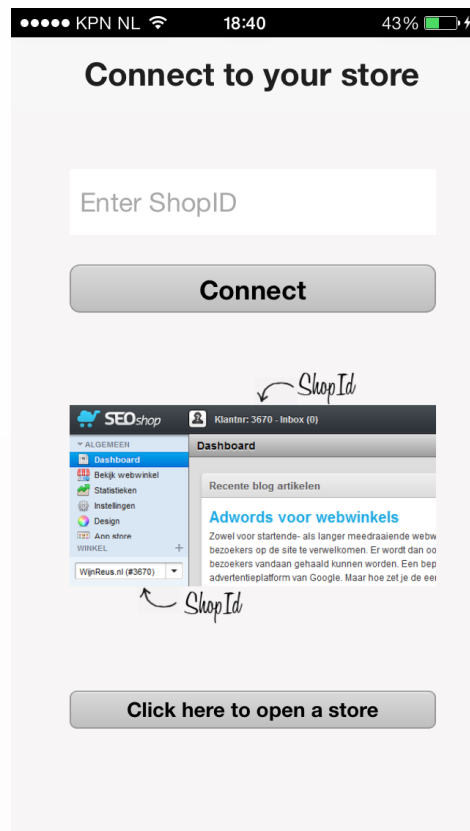
# 1. Introduction

## 1.1 Where to download the SEOshop Lite App?

The SEOshop App will be available through the usual channels. If you have an iOS (Apple) device, the App can be found in the Apple App Store. If you have an Android device, the App can be found in within Google Play.

## 1.2 What do I need to use the SEOshop Lite App?

First of all you need to have a SEOshop webshop. In case you don't have a shop yet, please click the "click here to open a store" button.



"Click here to open a store"

Secondly, you need an iOS device with iOS 5.0 or higher or an Android with software 4.0 or higher.

## 1.3 I already have a SEOshop webshop, how can I connect my shop?

It is really simple to connect the SEOshop app to your SEOshop store. In order to start the verification process, please type your ShopId in the designated field. You can find your ShopId in the SEOshop Backoffice top-left or bottom-left corner.

After typing the ShopId click "Connect." A new verification screen will be displayed. You are now in a secured SEOshop Environment. Please type your SEOshop Login

credentials and click “Next” / “Volgende.” The App will not save any password or username.



In the next screen you will have to approve all the permissions needed for the application. Please click “Approve” / “Goedkeuren” once.

*At initial startup, installing the App may take a while before all the data is loaded. Please respect the download time and do not interrupt the process. After the process is finished the dashboard screen will be displayed.*

## 2. Functionalities

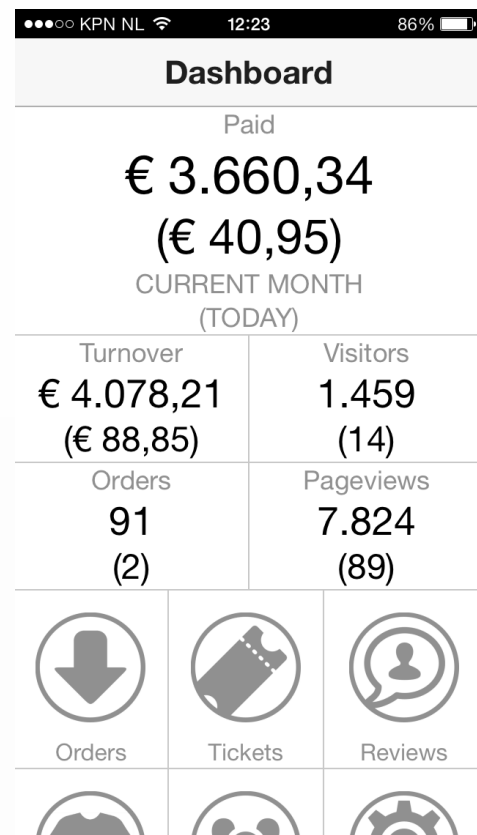
### 2.1 General navigation:

Below the main navigation features are listed.

**1. Pull-to-refresh:** Pull-to-refresh can be triggered when you want to load new / refresh the data. In order to trigger the pull to refresh process, pull the screen downwards.

### 2.2 Dashboard:

The Dashboard will be displayed as soon as the App is loaded. This Dashboard displays your shop's most important data; Turnover, Paid Sales, Visitors, Orders, Pageviews. Furthermore in the bottom section the most important shortcuts are displayed. These shortcuts are disabled in the Lite version.



## 2.2 Settings

This section is divided into three subsections:

- Device Check
- Terms & Conditions
- Log – Off

### 2.2.1 Device Check

This section will check whether your device is properly registered to the NB Producten Push Server. This registration is needed in order to receive Push Notifications.

If the status displays connected, the device is properly connected to the NB Producten Push Server. If it does not display connected but some type of error code you can try to reconnect to the NB Producten Push Server by clicking the Reconnect button.

The “*Last Registered*” row will display when the latest register time.

The “*Last Push*” will display the date of the latest sent push message.

“*Shops*” will display the amount of different registered to this device. The number will correspond to the number of shops from which you will receive push notifications.

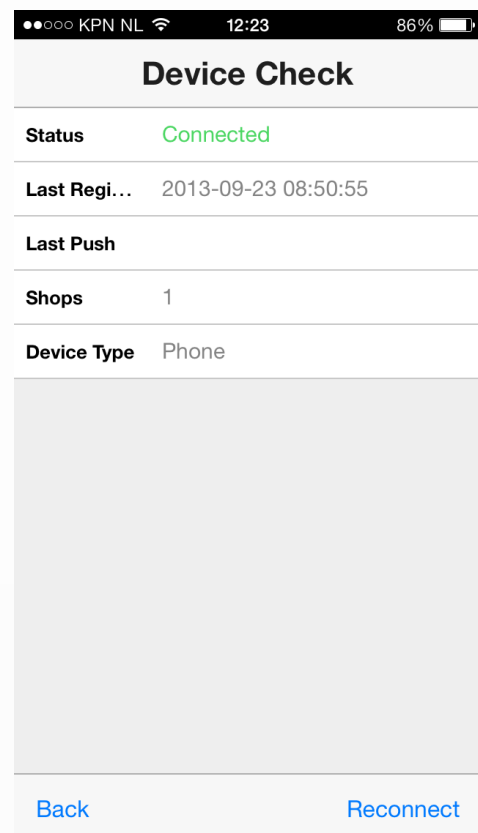
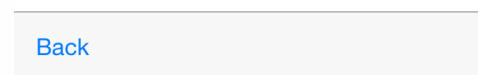
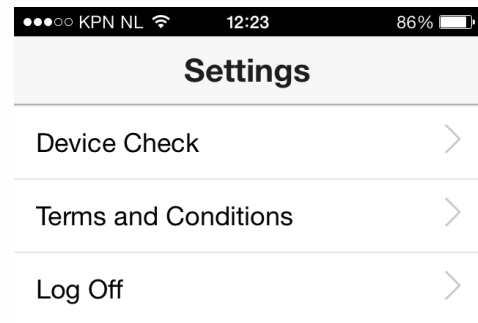
“*Device Type*” will display if your device is either a phone or a tablet.

### 2.2.2 Terms & Conditions

This section will display the app it’s “*Terms & Conditions*.” Should you have any questions regarding the “*Terms & Conditions*”, do not hesitate and feel free to contact us (NB Producten).

### 2.2.3 Log – Off

This section gives you the opportunity to “*Log - Off*” the current shop and sign in with a different shop.



# 3. Updating

## 3.1 Update frequency

NB Producten will put all effort in creating a as stable as possible SEOshop Mobile app. Meanwhile, we try to implement new features on a regular basis. NB Producten will at least launch three App updates a year to implement new features.

## 3.2 Installing an Update

Starting from iOS 7.0 all apps will be updated automatically as soon as you are connected to Wifi. If iOS 7.0 for some reason doesn't update the App, please visit the App Store application, visit the updates section and click on update next to the SEOshop app.

